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Annie Greeff and Associates trading as Quo Life is an accredited training provider, registered with the Services SETA.

Company registration number: 0986/066/84/3 (Sole Proprietor) Decision Number: 0540

“Learning programmes absolutely top class”
“Material development capacity exceptional”
“Excellent learner support”

SETQAA Evaluation Report

Registered Unit Standards

Unit Standard Number	Unit Standard Title	Learning Programme/skills Programme/CPD
7791	Display cultural awareness in dealing with customers and colleagues	Foundation Series
7876	Conduct on-the-job Training	Resilience Series; Leadership and Performance Management
8561	Function in a Team	Foundation Series
9926	Coach learners	Leadership and Performance Management
10022	Comply with organizational ethics	Foundation Series
10712	Manage personal expenditure	Foundation Series
10981	Supervise work unit to achieve work unit objectives (individuals and teams)	Basic Management Skills
11473	Manage individual and team performance	Leadership and Performance Management
11911	Manage individual careers	Foundation Series
13912	Apply knowledge or self and team in order to develop a plan to enhance team performance	Foundation Series
13940	Demonstrate knowledge and application of ethical conduct in a business environment	Foundation Series
13947	Motivate a team	Basic Management Skills
13948	Negotiate an agreement or deal in an authentic work situation	Leadership and Performance Management
13953	Apply the principles of situational leadership to a business unit	Resilience Series
14063	Apply Self Management through the Concepts of Positive Self-esteem and Resiliency	Foundation Series
14155	Create and maintain positive workplace relationships	Leadership and Performance Management
14183	Monitor the well-being of clients and personnel	Leadership and Performance Management
14522	Analyse and explain the impact of one's personal	Leadership and

	interactive style on one's relationship with a client	Performance Management
14609	Participate in management of conflict	Leadership and Performance Management
14927	Apply problem solving strategies	Foundation Series
15096	Demonstrate an understanding of stress in order to apply strategies to achieve optimal stress levels in personal and work situations	Resilience Series
15220	Set, monitor and measure the achievement of goals and objectives for a team, department or division within an organisation	Resilience Series
15224	Empower team members through recognizing strengths, encouraging participation in decision making and delegating tasks	Resilience Series
15230	Monitor team members and measure effectiveness of performance	Leadership and Performance Management
15233	Harness diversity and build on strengths of a diverse working environment	Leadership and Performance Management
15237	Build teams to meet set goals and objectives	Leadership and Performance Management
114589	Manage time productively	Foundation Series
114782	Demonstrate, monitor and manage department and the importance of image in the workplace	Foundation Series
116493	Demonstrate understanding of tolerance in human relations	Foundation Series
116949	Establish how a value system underpins organizational transformation	Leadership and Performance Management
117844	Present analyse and interpret information on conflict situations	Leadership and Performance Management
117845	Restore and build relationships in dealing with conflict	Leadership and Performance Management
117855	Design and implement plans to deal with conflict situations	Leadership and Performance Management